



*Crews will use vehicles similar to these to conduct the CCTV work in the project area.*



5100 Brookshire Boulevard  
Charlotte, NC 28216

PRSRT STD  
US POSTAGE  
**PAID**  
PERMIT NO. 29  
CHARLOTTE, NC

# Field Work Is Coming to Your Area Soon

## Little Hope Creek



**Wastewater**  
Improvement Project Update  
DECEMBER 2020





December 16, 2020

**SUBJECT: Field Surveying of the Wastewater System in your Area**  
(Little Hope Creek Wastewater Improvement Project)

Dear Customer:

Charlotte Water is conducting field investigation work in your area to evaluate the condition of the wastewater system and identify connecting sewer laterals as part of a wastewater improvement project. Once completed, the project will enhance the future wastewater system in the community.

In December and January, subcontractors for Charlotte Water will be conducting field work along Little Hope Creek in the Sedgefield and Madison Park neighborhoods. This letter is to notify you that crews may be working within existing sewer easements on or near your property. The field investigative work includes interior video inspection to assess the inside condition of connecting laterals to the wastewater main line.

To do this, crews will insert a robotic camera into manholes to inspect and record the condition inside of the pipe. The camera will be mounted on top of a truck or skid-steer loader (see images on reverse side) and crews will work in existing sewer easements, in the streets and public rights-of-way. Some of this work may need to be conducted during off-peak hours, meaning crews may be working between 10 p.m. and 4 a.m. at times. During this time, a small generator may be used, but crews will do what they can to minimize the noise and disruption to customers. Any areas disturbed during this work will be restored upon completion of the work. Capstone Civil Group and Summit Environmental Services will be performing the interior video inspection and can be identified by their company's logo on clothing and vehicles, or by company business cards.

This work is expected to begin in December, starting with phase 1 of the Little Hope Creek Wastewater Improvement Project, from Tyvola Road to Seneca Place, then continue with phases 2 and 3. All CCTV work should be completed by the end of January 2021 (schedules are subject to change, due to weather and other conditions). Additional information about the project, including a project map, can be found on Charlotte Water's website at: [www.charlottewater.org](http://www.charlottewater.org). Click on Projects, then Construction.

I am your source of information for this project. Please call me at 980-219-9488 if you have questions. If we determine that this project will have any direct impact on your property, you will be notified further as the project progresses.

Regards,

A handwritten signature in black ink, appearing to read "Stephen Scott".

Stephen Scott, PE  
Project Manager

Charlotte Water  
[Stephen.Scott@charlottenc.gov](mailto:Stephen.Scott@charlottenc.gov)  
980-219-9488

Charlotte Water 5100 Brookshire Blvd, Charlotte, NC 28216 [charlottewater.org](http://charlottewater.org)



Operated by the City of Charlotte